

Access Statement for Langstone Manor Holiday Park

This information is provided to maximise, our customers with disabilities, knowledge of the facilities we have on site and the surrounding environment.

Langstone Manor Park is situated approximately 3 miles from Tavistock and the nearest bus stop is one and a half miles away. There is a very good taxi service which costs about £9 for a one way trip. The park is situated on approximately 6 acres; the terrain of the land from the entrance of the park up to reception (200m) is sloping upwards. The speed limit on the park is 10 miles an hour and the main road is tarmac, with one speed bump. Subsidiary roads and pathways are gravel.

Reception

Reception has a bell for attention and a normal width doorway; inside we can provide a chair if required. On reception there is a hearing loop aid and the staff are trained to use this. The staff and owners are all aware of customer's different requirements and are willing to help wherever possible. Immediately outside the reception and Manor House there are marked car park spaces. There is no shop on site but we can provide a shopping service with a days notice, we try to keep basic goods on site, these can be delivered to you if required.

The main entrance into the Manor House has 3 steps (10 inches) with a handrail on one side. Within the Manor house there is one step between the dining area and games room. The staff and owners are always happy to give a helping hand.

Self-catering accommodation - apartment, cottages and static caravans

For the self-catering accommodation we have the upstairs (13 steps) apartment within the Manor House. The cottages have 2 steps (10 inches) into the entrances and both have one step out of the patio doors into the gardens. The holiday homes all have parking by their sides on the grass with gravel paths up to the doors and a gravel parking bay available within yards of most of the homes. Most of the holiday homes have 2 to 3 steps with handrails. Inside the holiday homes have normal door widths and facilities, most of the homes have a spacious lounge and kitchen area with limited space in the bedrooms.

Camping pods and mega pods

All the pods have 12inch steps into the pods themselves. The camping pods have a front wooden stage which has around a 6inch step onto it. The mega pods have a paved area in front of the mega pod and a step of about 12inches. All the camping and mega pods have parking bays close by each accommodation and the area is either gravel or grass.

Touring and camping

The touring and camping area of the park is divided into 2 main areas and the whole area is sloping, the pitches are terraced, some grass and a few hard-standing with parking available alongside.

The facilities are located in a flat area and the paths leading into the building are concrete with a small ridge into the Men's & Ladies toilets and showers, dishwashing room, laundry, chemical toilet disposal room and accessible bathroom. The accessible bathroom has a door width of 80cm and inside is a toilet and washbasin with grab rails and bath & shower with a door. There are stools and chairs available to use in the main showers.

Lighting on the park

There is low level lighting around the park, the toilet block is lit all night.

Dogs

The park is dog friendly as long as they are kept on leads. The park is on the National park and the laneway that runs by the park is ideal for walking dogs and leads straight onto open moorland. Please note that there are sheep, ponies and cattle roaming the moorland and so your dog must be under control all the time, we recommend you keep your dog on a lead at all times. The main entrance has a large pedestrian gate and cattle grid and the side entrance has 6 large steps with a handrail.

Mobile phones & WIFI

The mobile phone signal depends on where you are on the park and which provider you are with. There is always someone available in emergencies either by ringing the reception bell or phoning the parks landline which is diverted to a mobile number overnight 9pm to 8.30am.

Chargeable WIFI is available around the park and is provided by an outside company.

Wheelchair Hire

If a wheelchair is required, then there is a mobility shop in Tavistock and we can provide contact details or arrange this for you.

Finally, we are here to help. All our written details are available in large print.